Privacy Policy for International Auctions

Site Information

This privacy policy applies to all websites and services operated by International Auctions, including:

- Head Office Accrington Site: Junction 7 Business Park, Unit C16-18, Clayton-Le-Moors, Accrington, BB5 5JW.
- Huddersfield Site: Unit 5, The New Mill, George St, Milnsbridge, Huddersfield, HD3 4JD.

For inquiries regarding this policy, please contact: **Email:**
enquiries@internationalauctions.co.uk
Telephone: 01254 917238

Scope of Business

International Auctions specializes in auctioning goods, including jewellery, luxury watches, salvage items, and more. This privacy policy explains how we collect, use, and protect data related to our operations and interactions with users through our websites, email communications, and in-person interactions.

Details on Data Collected

We may collect the following types of data:

- **Identity Data:** Name, title, and date of birth.
- **Contact Data:** Billing address, delivery address, email address, and telephone numbers.
- **Financial Data:** Bank account and payment card details.
- **Transaction Data:** Details about transactions, including purchases and auction bids.
- **Technical Data:** IP address, browser type and version, time zone setting, and other technology used to access our website.
- **Usage Data:** Information on how you interact with our website.
- **Marketing and Communications Data:** Preferences for receiving marketing materials and communication preferences.

Data Protection Officer (DPO) and Privacy Officer

We have appointed a Data Protection Officer to oversee compliance with data protection laws and this policy. If you have any questions about this policy or how we handle your personal data, please contact the DPO at:

- **Email:** dpo@internationalauctions.co.uk

- **Mail:** International Auctions, Junction 7 Business Park, Unit C16-18, Clayton-Le-Moors, Accrington, BB5 5JW.

Complaints

If you have concerns about how we handle your data, you may file a complaint with our DPO. Additionally, you have the right to lodge a complaint with the Information Commissioner's Office (ICO) in the UK.

- **Website:** www.ico.org.uk
- **Telephone:** 0303 123 1113

Child Users and Collection of Data

Our services are not intended for children under the age of 16. We do not knowingly collect data from children. If we become aware that a child's personal data has been collected, we will take steps to delete it unless we are legally obligated to retain it.

Cookie Policy

We use cookies to enhance user experience and improve our services. Cookies collect information about:

- Website navigation and usage patterns.
- Authentication and session management.
- Preferences, such as language and location settings.

By using our website, you consent to the use of cookies. You can adjust your browser settings to block or remove cookies; however, this may impact website functionality.

Additional Details

1. **Data Sharing:**
    - We do not sell personal data. We may share data with third-party service providers to facilitate payment processing, delivery, or legal compliance.
2. **International Data Transfers:**
    - Data may be stored and processed outside the UK, subject to adequate data protection safeguards.
3. **Data Retention:**
    - We retain personal data only as long as necessary to fulfil the purposes for which it was collected or as required by law.

4. **Security Measures:**
    - We implement technical and organizational measures to protect data against unauthorized access, loss, or disclosure.
5. **Rights of Individuals:**
    - You have the right to access, correct, delete, or restrict the use of your data. To exercise these rights, contact our DPO at the provided contact details.

Thank you for trusting International Auctions. We are committed to protecting your privacy and ensuring transparency in how we use your data.